

State Illinois

## STANDARDS AND METHODS OF ASSURING HIGH QUALITY CARE

The following is a description of the methods that will be used to assure that the medical and remedial care and services are of high quality, and a description of the standards established by the State to assure high quality care.

- a. The items of medical and remedial care and services are those recommended by a licensed physician as sufficient in amount, duration, and scope to achieve their purpose.
- b. Criteria to assure high quality of the care and services provided under this Plan include the following:
- (1) Provision for use of specialist and consultative medical service;
  - (2) Provision for necessary transportation of recipients to and from the source of medical and remedial care and services;
  - (3) Standards for the long-term care of patients in medical institutions include the following:
    - (a) A medical-social plan for each patient, including consideration of alternate types of care periodically reassessed,
    - (b) Each patient is under the care of a physician who has responsibility for planning continued care for the patient,
    - (c) Continuing clinical record for each patient,
    - (d) Periodic review of the care, treatment and plan for each patient by a physician, nurse and social worker acting as a team;
  - (4) In the provision of drugs--
    - (a) Consultation by a professional pharmaceutical committee and a staff pharmacist,
    - (b) Standards and procedures for dispensing drugs at the lowest cost consistent with quality, and
    - (c) Continuous review and analysis of drug bills and a compilation of statistics with respect to types, quantities, and cost of drugs;
  - (5) A plan for continuous evaluation of the utilization and quality of medical and remedial care and services;

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- (6) Methods that assure that direct service workers and their supervisors are knowledgeable about health problems and ways to assist people to secure medical and remedial care and services;
- (7) Direct service workers will be currently informed or significant medical information concerning their clients.

The agency will utilize its staff and advisory committee to plan and promote broadening of the scope of medical and remedial care and services toward the goal of comprehensive care.

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